

9. TROUBLE SHOOTING GUIDE

Problems	Solutions
The radio cannot be switched on or no display after being switched on.	<p>A. Battery pack may not be installed properly. Remove the battery pack and install it again.</p> <p>B. Battery power may be insufficient. Recharge or replace the battery pack.</p>
The battery doesn't last very long after charging.	The battery is defective; please replace it with a new battery pack.
Cannot talk to or hear other members in your group.	<ol style="list-style-type: none">1. Make sure the frequency and CTCSS are the same as other members.2. Make sure you are within range, and not too far away from your member.3. Make sure you are set in correct digital mode, and frequency.4. In digital mode, make sure set correct code and encrypt group is used in current channel.5. In digital mode, make sure set correct receiving contacts and receiving group is used.
Other voices from non-group members are heard on the channel.	Analog: Change the CTCSS/DCS Tone, and make sure to change the tone on all radios in your group.